

## Frequently asked questions

Product support help sheet for:

- [How do I activate and use float/bank settings?](#)

Other help sheets available to download:

- My device is miscounting coins
- My scale is showing 'Below minimum weight'
- How do I use the auto-add and auto-scroll functions?
- How do I know my device is charged and ready to use?
- How do I switch on/off currencies and check currency weights?

Cashmaster **105**  
*sigma*

Cashmaster **170**  
*sigma*

Cashmaster **230**  
*omega*

## Issue:

***How do I activate and use Float/bank settings?***

## Solution:

***When using your Cashmaster scales you can select to set up a float/bank amount. Switching on these functions is quick and easy to do, just follow the instructions in this help sheet to set this up.***

If you are still having difficulties, you can contact one of our dedicated support teams who are on hand to help answer any queries you may have about your Cashmaster products. Please don't hesitate to [contact us](#).

## First check whether you have a 6000 or a 7000 series scale?

When you switch on your Cashmaster, an 8 digit code will appear briefly at the bottom left corner of the screen. If it starts with "CM6...", you have a 6000 series scale, If it displays "CM7..." it means you have a 7000 series scale.

## 6000 series

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### 1. Float/bank on/off





- 1.1 Press and hold down the  key and press the  key.

This will allow float/bank mode to be enabled or disabled.

### 2. Float/bank setting

- 2.1 Press and hold down the  key and press the  key.

This will allow you to set the float/bank amount.

- 2.2 Press  to change position of the X on screen.
- 2.3 Use the   keys to increase or decrease the value.
- 2.4 Press  to save and exit.

## 7000 series

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### 1. Float/bank on/off








- 1.1 Press and hold down the  key and press the  key

This will allow float/bank mode to be enabled or disabled.

### 2. Float/bank setting

- 2.1 Press and hold down the  key and press the  key

This will allow you to set the float/bank amount.

- 2.2 Use any of the arrow keys to select float/bank. Press  key to edit.
- 2.3 Press  to change position of the X on screen.
- 2.4 Use the   keys to increase or decrease the value.
- 2.5 Press the  key to save then press  to switch float/bank on/off.
- 2.6 Press the  key to exit float/bank selection.

## 6000 series


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### 1. Float/bank on/off

1.1 Press the  key and the coin  key to enable/disable float/bank.

### 2. Float/bank setting

2.1 Press the  and notes/bill  arrow key together.

2.2 Press the  key to change the position of the X.



2.3 Use the   keys to change value.



2.4 Press the  key to save and exit.

## 7000 series




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### 1. Float/bank on/off



1.1 Press the  key and the coin  key.

1.2 Use any of the   keys to select float/bank. Press  key to accept.

### 2. Float/bank setting

2.1 Press the  and the bill/notes  keys. Then press any arrow key to select a float/bank. Use the  key to switch float/bank on or off.

2.2 To edit the float/bank value, press the  key, use  or  key to change the X position and arrow keys to increase/decrease value.

2.3 Press  key to save, to exit press the  key.




## 6000 series

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### 1. Float/bank on/off

- 1.1 Press the  key and coin  key to enable/disable float/bank.

### 2. Float/bank setting

- 2.1 Press the  key and notes/bill  arrow key together.
- 2.2 Manually enter value using numeric keypad.
- 2.4 Press the  key to save and exit.




## 7000 series

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### 1. Float/bank on/off

- 1.1 Press and hold the  key and press the coin  key.

This will allow your float/bank to be activated or deactivated.

- 1.2 Use either of the   keys to select float/bank. Press  key to accept.

### 2. Float/bank setting

- 2.1 Press and hold down the  key and press the bill/notes  key.
- 2.2 Then press any arrow key to highlight a float/bank.
- 2.3 Use the  key to switch float/bank on or off.
- 2.4 To edit float values, manually enter value using the numeric keypad.
- 2.5 To exit, press the “Packaged notes/bills”  key.

# Global support

## **North America**

t: +1 877 227 4627

e: [enquiriesusa@cashmaster.com](mailto:enquiriesusa@cashmaster.com)

## **Hong Kong and Asia**

t: +852 3511 6183

e: [enquiriesasia@cashmaster.com](mailto:enquiriesasia@cashmaster.com)

## **Germany**

t: +49 (0) 2463 999 339

e: [germany@cashmaster.com](mailto:germany@cashmaster.com)

## **UK and all other customers**

Freephone: +44 (0) 800 234 6295

t: +44 (0) 1383 410 121

e: [support@cashmaster.com](mailto:support@cashmaster.com)