

Frequently asked questions

Product support help sheet for:

- [How do I use the auto-add and auto-scroll functions?](#)

Other help sheets available to download:

- My device is miscounting coins
- How do I activate and use Bank settings?
- My scale is showing 'Below minimum weight'
- How do I know my device is charged and ready to use?
- How do I switch on/off currencies and check currency weights?

Cashmaster **105**
sigma

Cashmaster **170**
sigma

Cashmaster **230**
omega

Issue:

How do I use the auto-add and auto-scroll functions?

Solution:

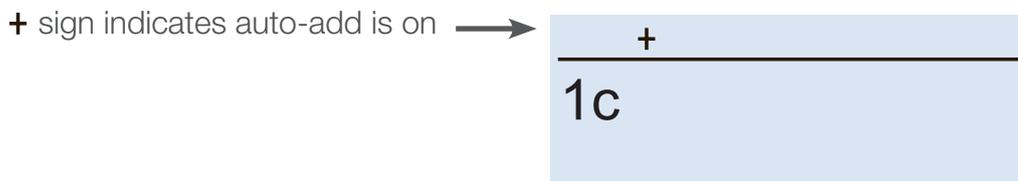
Auto-add and auto-scroll are useful functions on your Cashmaster cash counter. You can choose to have these functions on or off depending on the specific counting method being used. Follow instructions in this help sheet for setting auto-add and auto-scroll.

If you are still having difficulties, or cannot find the answer you are looking for, you can contact one of our dedicated support teams who are on hand to help answer any queries you may have about your Cashmaster products. Please don't hesitate to [contact us](#).

About the auto-add function

Auto-add is a feature which allows the Cashmaster to automatically add the value of any bill/coin amount placed on the tray to the total amount. If auto-add is off, the value displayed will not be automatically added to the totals.

Your device may already have auto-add set to on/off as default. See below:

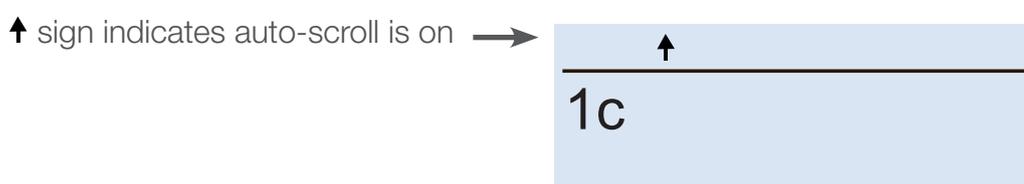


About the auto-scroll function

Auto-scroll feature allows the Cashmaster to automatically advance to the next denomination when the value has been added to the total and the cash is removed from the tray.

If auto-scroll is off, the denomination displayed will not automatically advance, you must manually select the next denomination required using the arrow keys.

Your device may already have Auto scroll set to on/off as default. See below:



Instructions for Sigma 105

1. Auto add switch on/off
 - 1.1 Press  and  together.
2. Auto scroll switch on/off
 - 2.1 Press  and  together.

Instructions for Sigma 170 and Omega 230

1. Auto add switch on/off
 - 1.1 Press  and  together.
2. Auto scroll switch on/off
 - 2.1 Press  and  together.

Note: On **Omega 230** models the auto-add and auto-scroll functions are only available when in count mode.

Global support

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